

March 2015 MONTHLY REPORTING:

| ENROLLMENT | | | | |
|---|------------|------------|----------|---------------|
| REGIONS | AMERIGROUP | PEACHSTATE | WELLCARE | REGION TOTALS |
| Atlanta | 190,191 | 216,724 | 246,446 | 653,361 |
| Central | 7,030 | 57,852 | 86,027 | 150,909 |
| East | 29,604 | 3,571 | 38,887 | 72,062 |
| North | 63,956 | 11,042 | 101,678 | 176,676 |
| Southeast | 37,000 | 7,123 | 72,090 | 116,213 |
| Southwest | 4,006 | 80,379 | 40,160 | 124,545 |
| Statewide | 331,787 | 376,691 | 585,288 | 1,293,766 |
| GF Month-end Adjusted Process Results Summary - March 2015 Source: Fiscal Agent, ACS | | | | |

| PROVIDER CALL CENTER STATISTICS | | | |
|--|------------|------------|----------|
| | AMERIGROUP | PEACHSTATE | WELLCARE |
| Avg Speed of Answering | 91.60% | 81.83% | 81.0% |
| Abandonment Rate | 0.40% | 1.96% | 0.2% |
| Blocked Calls | 0.10% | 0.3% | 0.0% |
| Represents March 2015 call center performance totals (including subcontracted vendors). Eighty percent (80%) of calls must be answered by a person within thirty (30) seconds, the Blocked Call rate must not exceed one percent (1%), and the rate of Abandoned Calls must not exceed five percent (5%). Source: CMO Self-Reported data. | | | |

| CMO PAYMENTS TO PROVIDERS | | | |
|---|-----------------------------|-----------------------------|---------------------------|
| MONTH | AMERIGROUP (\$ Millions) | PEACHSTATE (\$ Millions) | WELLCARE (\$ Millions) |
| January 2015 | \$72,807,382 | \$57,037,302 | \$111,473,460 |
| February 2015 | \$ 69,995,918 | \$ 59,271,618 | \$ 106,012,983 |
| March 2015 | \$ 66,103,921 | \$ 69,648,442 | \$ 109,865,346 |
| April 2015 | | | |
| May 2015 | | | |
| June 2015 | | | |
| July 2015 | | | |
| August 2015 | | | |
| September 2015 | | | |
| October 2015 | | | |
| November 2015 | | | |
| December 2015 | | | |
| Represents CMO payments to all provider types for March 2015. Source: CMO "Claims Processing Report" | | | |

March 2015 MONTHLY REPORTING:**EMERGENCY ROOM CLAIMS PAYMENT**

March 2015

| | AMERIGROUP | PEACHSTATE | WELLCARE | TOTALS |
|---|-------------------|-------------------|-----------------|---------------|
| # of ER Claims Submitted | 19,401 | 15,863 | 30,134 | 65,398 |
| ER Claims Paid at a Reduced amount (such as the Triage Rate) | 907 | 8,976 | 13,664 | 23,547 |
| # of Appeals | 1,251 | 238 | 130 | 1,619 |
| # of Appeals overturned where the Reduced rate is paid at a higher rate | 985 | 60 | 1 | 1,046 |
| Source: CMO Monthly CMO self-reported number of Emergency Room claims submitted, claims paid, the number of appeals and the number of appeals overturned. Period - March 2014 | | | | |

CORRECTIVE ACTION/PREVENTIVE ACTION PLANS

| | AMERIGROUP | PEACHSTATE | WELLCARE | TOTAL |
|--------------|-------------------|-------------------|-----------------|--------------|
| 2008 | 2 | 8 | 5 | 15 |
| 2009 | 5 | 5 | 1 | 11 |
| 2010 | 12 | 8 | 11 | 31 |
| 2011 | 8 | 9 | 8 | 25 |
| 2012 | 4 | 5 | 5 | 14 |
| 2013 | 2 | 2 | 2 | 6 |
| 2014 | 0 | 0 | 0 | 0 |
| 2015 | 0 | 0 | 0 | 0 |
| TOTAL | 33 | 37 | 32 | 102 |

Note: For 2015, the numbers reflect CAPA plans for the period of March

Source: DCH Medicaid Division